



American Red Cross

San Luis Obispo County

Disaster Recovery Resources

Revised 17-Aug-22

If you have been displaced from your home by a disaster, please do these things immediately. The community resources on the back are available if you need additional help.

- Contact family and let them know you are safe.
- Contact your insurance company.
- Contact your landlord.
- Check your prescriptions. Were they damaged in the disaster? Do you have enough for the next few days?
- Contact your employer.
- Contact your children's school.
- Contact utility providers.
- Secure your pets and home.
- Stop mail and delivery services.

Replace Vital Documents

CA driver's license or ID card

(800) 777-0133
<https://bit.ly/CADMVreplace>

Green card

(800) 375-5283
<https://www.uscis.gov>

Medicare card

(800) 633-4227
TTY: (877) 486-2048
<https://www.medicare.gov>

Military records

(866) 272-6272
<https://www.archives.gov>

Social Security card

(800) 772-1213
TTY: (800) 325-0778
<https://www.ssa.gov>

Savings bonds

(844) 284-2676
<https://www.treasurydirect.gov>

U.S. passport

(877) 487-2778
TTY: (888)874-7793
<https://travel.state.gov>

Tax returns

(800) 908-9946
<https://bit.ly/IRSdisaster>

Mexican passport or Mexican residency card

Consulate of Mexico
3151 W 5th St Suite 100,
Oxnard, CA 93030
(805) 330-3060
<https://bit.ly/MexConOxnard>

San Luis Obispo County birth certificates, marriage certificates and death certificates

<https://bit.ly/SLOvitals>

Read the Red Cross “**Moving Forward After a Disaster**” booklet for more detailed information.



American Red Cross

San Luis Obispo County

Housing, Food, Clothing, Furniture and Transportation

United Way 2-1-1: The nonprofit's operators are available 24/7 to find free or low-cost housing, food, clothing and furniture. Call 211 or (800) 549-8989. <https://www.unitedwayslo.org>

United Way 2-1-1 Ride: For help finding affordable transportation, visit www.211ride.org.

San Luis Obispo County Rapid Re-Housing: The program will pay for a security deposit and first month's rent for those who qualify. Apply through **5Cities Homeless Coalition**, (805) 574-1638, <https://www.5chc.org>.

Salvation Army San Luis Obispo Corps: The nonprofit has programs that provide food, clothing, furniture, housing and casework support. Call (805) 238-9591 or visit <http://sanluisobispo.salvationarmy.org> for more information and to apply.

San Luis Obispo County Department of Social Services: The agency assists county residents with basic needs through its social services, including CalFresh, SNAP, CalWORKS and several cash assistance programs. To apply, call (805) 781-1600 or visit <https://www.mybenefitscalwin.org>.

The LINK Family Resource Center: The program serves children, youth and families through its advocates in the school districts throughout the county. Financial assistance for basic needs is available. Call (805) 466-5404 or visit <http://www.linkslo.org> for more information and to apply.

Consulate of Mexico in Oxnard: The consulate will help Mexican citizens living in San Luis Obispo County replace documents and find emergency services. Call (877) 639-4835.

California Emergency Food Link: Call 24/7 for information about food pantries, CalFresh and other emergency food programs, (800) 283-9000.

San Luis Obispo County Food Bank: The food bank offers fresh produce and pantry staples. Visit their Food Locator to find meal services, <https://www.slofoodbank.org/food-locator>.

Additional Resources

Disaster Distress Helpline: The hotline provides 24/7 confidential support to people experiencing disaster-related emotional distress. Call, text or TTY to connect with a trained crisis counselor. (800) 846-8517; text TalkWithUs to 6676; TTY (800) 846-8517

United Policyholders: The nonprofit helps consumers file insurance claims after a disaster. Visit www.uphelp.org/recovery.

American Red Cross: The nonprofit meets immediate needs in a disaster and gives referrals to community resources. Operators are available 24/7 at (800) RED-CROSS. <https://www.redcross.org>

How to Remove the Smoke Smell From Clothing

In addition to your regular laundry detergent add:

1 cup of white vinegar OR

1 cup of baking soda.

If clothes have heavy smoke odors, consider pre-soaking them in the detergent mixture.

Wash for at least two cycles, or until odor is removed. For best results, do not overstuff the washing machine, and do NOT dry clothes between cycles.