



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY ENVIRONMENTAL HEALTH SERVICES DIVISION

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REQUIREMENTS FOR OPERATING A FOOD FACILITY DURING A BOIL WATER NOTICE

When a "Boil Water Notice" is issued by the local or state health department, all food facilities, except those that sell pre-packaged, non-potentially hazardous foods must comply with all procedures listed below in order to continue food and beverage operations or cease all food preparation and sale of unpackaged potentially hazardous food until the water is determined to be safe again. Food facilities that are unable to comply with these procedures must close and shall remain closed until the "Boil Water Notice" has been lifted.

WATER

- **Do not** use the water directly from faucets without first boiling the water at a rolling boil for one minute to kill infectious organisms.
- Use only bottled water from a safe source for preparing food.
- No foods, including produce, shall be washed onsite.
- Provide an adequate supply of potable water that is suitable for the type of food operation. Plan the amount of water needed based on water needs for utensils washing, hand washing, cleaning, and sanitizing of food contact surfaces. At least 30 gallons should be provided at the beginning of each workday.
- Use pre-heated (previously boiled) water for equipment washing and utensil washing.

ICE, ICE-MAKING, BEVERAGE & WATER VENDING

- Disconnect and/or turn off any equipment that is hard-plumbed to the municipal water supply, including water vending machines, beverage dispensers, soda machines, drinking fountains, produce misters, and ice-making units to prevent use.
- Discard all ice produced in ice machines after the issuance of a boil water notice and do not use ice machines until the water supply is deemed safe and the unit has been sanitized.
- Use ice bagged from a safe source (packaged outside of the affected area or packaged prior to issuance of the notice).

HANDWASHING

- Use only bottled water from a safe source and/or previously boiled tap water for hand washing.
- After proper hand washing, use a sanitizing solution on the hands.
 - Use a commercial hand sanitizing solution that requires no rinse.
 - Single-use gloves may be used to provide additional protection after proper hand washing.
 - No bare hand contact with ready-to-eat food is allowed. Single use gloves, paper/plastic sheets, or disposable utensils must be used to handle ready-to-eat foods.

DISHWASHING/ WAREWASHING

- Only use single-service utensils for consumers.
- Manually wash, rinse, and sanitize food equipment and food preparation utensils with pre- heated bottled water from a safe source and/or boiled tap water utilizing a

- three- compartment sink in the approved manner.
- Do not use mechanical dishwashers.

Food facilities that continue to operate during a “Boil Water Notice,” with the exception of those facilities that sell only pre-packaged, non-potentially hazardous foods, are advised that the operational procedures described in this document temporarily modify food facility permitting requirements are applicable to existing permits issued by this division. Facilities shall comply with all operational procedures and modified permitting requirements until the “Boil Water Notice” has been lifted and the water supply is safe for consumption. Failure to comply may result in permit suspension or revocation.

WHEN BOIL WATER ORDER IS LIFTED

- Operators will be advised by their water supplier, the San Luis Obispo County Public Works Department, the San Luis Obispo County Health Department and/or Press Release.
- When the boil water order is lifted, follow the Environmental Health Services procedures outlined in the *“Boil Water Order”* guidance document.

INFORMATION REGARDING THE BOIL WATER NOTICE (RESTAURANTS AND BARS)

When a "Boil Water Notice" is issued by the local or state health department, all food facilities, except those that sell pre-packaged, non-potentially hazardous foods must cease all food preparation and sale of open potentially hazardous food unless modified operational procedures have been evaluated and approved by the Environmental Health Services Division. When the "Boil Water Notice" has been lifted and water is again safe for consumption, operators will be advised by their water supplier, the County of San Luis Obispo, Division of Environmental Health Services and/or Press Release.

After the "Boil Water Notice" has been lifted:

Facility Concerns

- Run all faucets for 3 to 5 minutes to flush the lines with safe water before use. Include those located in restrooms, throughout kitchen, waiter stations and drinking fountains.
- Flush lines and sanitize all ice machines, coffee machines, post-mix machines and fountain machines. See ice machine cleaning instructions below.
- Clean and sanitize all fixtures, sinks and equipment connected to water supply lines.
- Follow the manufacturer's recommended procedures for disinfecting water softeners, prior to putting back on line; disinfecting filters or replacing media in small filters on ice machines, water treatment systems, beverage vending machines; and replacing carbon filters or carbon media in filters.
- Rewash and sanitize all dishes, multi-use utensils and work areas.

Food Concerns

- Discard food potentially contaminated prior to the "Boil Water Notice" such as:
 - Prepared ready-to-eat fruits and vegetables or foods combined with raw fruits and vegetables that may have been washed with contaminated water.
 - Foods or dishes that have ice or water added as an ingredient or part of a cooling process.
 - Food prepared with utensils and equipment or on food contact surfaces that have been cleaned with contaminated water and/or contains residual contaminated water.
 - Food that has made contact with bare hands that were washed with contaminated water.
 - Beverages made with water from the water supply system, i.e. juices, ice tea, coffee.

Contact information regarding the status of a boil water notice or advisory:

FOR FACILITIES SERVED BY LARGE DRINKING WATER SYSTEMS

- Your water supplier – contact information may be included on Boil Water Notice
- California State Department of Public Health, Drinking Water - (805) 566-1326
- San Luis Obispo County Water Resources Division of Public Works is (805) 781-5252
- County EH Website address -
<http://www.slocounty.ca.gov/health/publichealth/ehs.htm> Or you may contact your local Environmental Health Specialist (health inspector).

FOR FACILITIES SERVED BY SMALL DRINKING WATER SYSTEMS IN RURAL AREAS

- San Luis Obispo County Small Drinking Water Systems - (805) 781-5551
- Or you may contact your local Environmental Health Specialist (health inspector).

PROCEDURE FOR CLEANING AND SANITIZING AUTOMATIC ICE MAKING MACHINES WITH REMOVABLE OR NON-REMOVABLE ICEMAKERS

If available, follow the manufacturer's recommended cleaning and sanitizing procedures. The manufacturer may state that chlorine solutions may not be used.

Follow these procedures when the "Boil Water Notice" is issued.

1. Unplug the ice machine. Put a "Do Not Use" sign on the machine. Discard all ice.
2. Turn off the water supply to the machine. Drain all water from the machine.

CLEANING AND DISINFECTING PROCEDURES FOR COMMERCIAL ICE-MAKING MACHINES WITH REMOVABLE ICE CONTACT SURFACES.

If manufacturer's instructions are unavailable, follow steps 1 and 2 above, then:

1. Remove all ice-contact parts from the machine.
2. Wash all parts in hot detergent water. Use a soft brush to remove rust and dirt from metal parts. Nylon and rubber parts including gaskets and O-rings should be washed using a cloth. Rinse parts thoroughly in clean water.
3. Place parts in a sanitizing solution for 30 seconds. Use either a quaternary ammonia compound following manufacturer's instructions, or use 1-ounce household bleach in 3 gallons of clean potable water. After 30 seconds, let parts air-dry.
4. Thoroughly wash hands before handling sanitized parts.
5. Reassemble the machine. Wipe all exposed surfaces with a fresh chlorine solution. Let air-dry.
6. Restart the machine. Discard the first ice produced.

CLEANING AND SANITIZING PROCEDURES FOR COMMERCIAL ICE- MAKING MACHINES WITH NON- REMOVABLE ICE CONTACT SURFACES.

Machines with non-removable ice contact surfaces that are NSF/ANSI Standard 12 listed are designed to have sanitizing solutions circulate through the machines. The manufacturer may state that chlorine solutions not be used during the clean in place procedures. If not:

1. Remove any residual ice from the ice reservoir or shoots. Turn off the machine to allow any other ice in the machine to melt.
2. Turn the water supply and electricity on. Drain sufficient water through the machine to flush any residual water and dirt from the machine.
3. Run the machine through 2 or 3 freezing cycles. Discard the ice made.
4. Turn the water supply off.
5. Drain the water and the ice inside the system.
6. Circulate a warm water cleaning solution through the machine for at least 2 minutes. Drain the system.
7. Circulate clean potable water for 2 minutes. Drain the system.
8. Circulate a sanitizing solution. Use either a quaternary ammonia compound following manufacturer's instructions, or use 1-ounce household bleach in 3 gallons of clean potable water. Run the solutions through the machine for 2 minutes. Drain the system.
9. Wash, rinse, and sanitize any storage bins.
10. Return the drain valves to their normal position and start the machine.
11. Discard the first ice produced.

These procedures were extracted from a variety of sources including the California State Department of Public Health.