



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY

PUBLIC HEALTH DEPARTMENT

Michael Hill *Health Agency Director*

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March 25, 2019

From: County of San Luis Obispo Certified Unified Program Agency (CUPA)

To: Hazardous Materials Program Facility Owners and Operators of Essential Businesses/ Critical Infrastructure

RE: **Recommended COVID-19 Protection Procedure for customers and employees:**

• **Disinfect common public contact surfaces throughout the day and after use including:**

- Door handles
- Payment Keypads and stylus pens
- Countertops
- Touch screens
- Cabinet/drawer pulls
- Faucet handles
- Restrooms
- Break rooms, phones
- Chlorine (bleach) based sanitizer over 100ppm (approx. 1/3 cup bleach to 1-gallon water) or quaternary ammonium-based sanitizers over 200ppm are effective at killing viruses when cleaning food contact surfaces. Review manufacturer's specific guidance on disinfection of equipment. Use test strips to ensure that sanitizer is at the required concentration. Also remember to sanitize tables, chairs, service counters and any other areas exposed to customers routinely throughout the day.
- **DO NOT MIX INCOMPATIBLE CLEANING PRODUCTS** (see link below for incompatibles)

• **Employee Protective Directions:**

- Remind employees to wash hands with soap and water for at least 20 seconds. Hands should be washed:
 - ✓ After touching your face, hair, or other areas of the body
 - ✓ After using the restroom
 - ✓ After coughing, sneezing, using a tissue, smoking, eating or drinking
 - ✓ Before putting gloves on
 - ✓ After cleaning, or touching any items that customers have used
 - ✓ Cashiers should wash hands or use hand sanitizer between customers
 - ✓ Hand sanitizer is recommended and should be used after washing hands
 - ✓ Provide hand sanitizer for customers near entrances and in common areas
- Cover coughs and sneezes with tissues or your elbow (not your hands).
- Sick employees are urged to stay home. Prohibit employees that have been exposed to identified cases of COVID-19 from returning to work. Those individuals should self-quarantine for 14 days.
- Practice social distancing: Maintain a physical distance of 6 feet or greater from other people. Recommend placing markers on floor to remind customers to distance themselves at least 6 feet.



Environmental Health Services

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www.slopublichealth.org/ehs

- Create a business-specific contingency plan to account for increased employee absenteeism due to illness. Try to anticipate how further restrictions that may be enforced could affect your business.
- Please be cognizant of stress your employees may be enduring, such as: children at home for the foreseeable future, financial duress due to decreased income and family illness.

Your business along with several others has been defined as an “Essential Business/ Essential Critical Infrastructure” under the County and State Executive Orders issued March 18-19, 2020. These businesses are strongly encouraged to remain open, as they provide services or goods essential to the general public; and therefore, should take great care to prevent the spread of the COVID-19 virus. Additional information for businesses to prepare can be found on the websites below:

- <https://www.readyslo.org/> (805) 543-2444
- <https://www.osha.gov/Publications/OSHA3990.pdf>
- <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>
- <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- <https://www.slocounty.ca.gov/Departments/Health-Agency/Public-Health/Environmental-Health/Forms-Documents/Reference-Materials/Hazardous-Materials-Program-Reference-Documents/Chemical-Incompatibilities.aspx>

At this time, the CUPA’s office is closed and inspectors are working remotely. Inspectors are monitoring email and returning phone calls, and can be reached as follows:

North County (north of Niblick Rd, Paso Robles to Camp Roberts and east to Shandon):

Peter Hague, phague@co.slo.ca.us, (805) 781-5554

Cambria, San Simeon, Atascadero, Templeton, and Paso Robles (to Niblick Rd):

Austin Avan, aavan@co.slo.ca.us, (805) 781-1105

Avila Beach, Los Osos, Morro Bay, Cayucos, Santa Margarita, California Valley, unincorporated areas around San Luis Obispo, San Luis Obispo City

Linnea Chandler, lchandler@co.slo.ca.us, (805) 781-4917

South County areas:

Mattie Bliss, msbliss@co.slo.ca.us, (805) 781-5557