



COUNTY OF SAN LUIS OBISPO DIVISION OF ANIMAL SERVICES
**COVID-19 MITIGATION REQUIREMENTS FOR PET
GROOMING FACILITIES**



Grooming operations will be conducted in a manner which mitigates the potential for COVID viral transmission to the greatest extent practically possible. Each grooming facility shall develop and adhere to a written mitigation protocol to ensure appropriate sanitation and social distancing measures are in place. This protocol must include the provisions and directions set forth herein. A copy must be kept on site and accessible at the grooming facility. All employees or staff of the grooming facility must be made familiar with the protocol and be provided access to it.

Signage

- Signage must be posted at each entrance to the facility advising employees and the public that they may not enter if they are sick.
- Signage must be conspicuously posted advising clients and employees of required social distancing procedures.

Measures to Protect Employee Health

- Any customers who are, or appear ill, must be turned away; any employees who are, or appear ill must be sent home.
- Grooming facility restrooms may not be made available to the public.
- Handwashing stations must be readily available for all employees. Staff should be directed to wash or sanitize their hands regularly, particularly after conducting client transactions.
- Face coverings must be provided to all employees for voluntary use while working and are required to be worn by employees when interacting with clients.
- Clients must remove collars, leashes, harnesses, and all other clothing or accessories from their pet prior to leaving them at the grooming facility. Equipment used by employees to move, restrain, or confine animals must be provided and maintained by the grooming facility.
- Animals arriving for appointments in pet carriers must be removed from the carrier and placed into an enclosure provided by the grooming facility. Carriers must be returned to the pet owner and not stored at the facility while the animal is being groomed.

Measures to Promote Social Distancing

- Grooming may be conducted on an appointment basis only. No walk-in services.
- Clients must be scheduled such that individuals arriving to drop off or pick up animals do not overlap.
- If at all possible, clients should remain in their vehicle and staff should bring the animal into and out of the store.
- If it is necessary to admit a member of the public into the grooming facility, no more than one person may be provided entry at a time and only for so long as is necessary to complete the necessary transaction/function. Pet owners are not permitted to assist in or remain present for grooming procedures.
- Social distancing of 6 feet must be maintained between employees and clients at all times and maintained between coworkers unless required for the safe performance of grooming procedures.
- Self-service grooming / bathing is not permitted.
- Work stations must be positioned at least 6 feet apart.

Measures to Increase Sanitation

- Frequent contact surfaces must be regularly sanitized / disinfected utilizing an EPA-registered product active against the COVID virus (at least every 2 hours).
 - Common contact surfaces include, but are not limited to, door handles, countertops, point of sale terminals and cash registers, keyboards, telephones,
 - Appropriate disinfectants include quaternary ammonium, hydrogen peroxide, sodium hypochlorite (bleach diluted at 1/3cup per gallon), etc.
- All work stations, grooming tools and instruments, leashes/collars, floors, animal enclosures restrooms, and like surfaces or areas must be sanitized / disinfected utilizing an EPA-registered product active against the COVID virus and the end of each work day, if not more frequently.