



Boil Water Notices Lifted for All Affected Communities

The State Division of Drinking Water has now allowed the Boil Water Notices to be lifted for the city of Pismo Beach, Avila Beach Community Services District and County Service Area #12 as of approximately 12:00 p.m. Saturday, May 3, 2025. After extensive testing, the drinking water supply has been confirmed safe, and ALL affected Zone 3 communities now have the boil Notice lifted.

Residents can return to using their tap water for ordinary purposes without taking any further action. Restaurants can return to normal operations if they follow Environmental Health Department guidance. For residents or commercial operations with individual Reverse Osmosis (R/O) systems, please refer to the manufacturer's user or owner's manual for specific details on safely using the system again.

The County continues to work with its partner agencies to investigate the cause that triggered Wednesday's order.

Officials from the State Division of Drinking Water were on site on Friday, May 2, assisting in the County's efforts to assess the cause that triggered the boil water order. While the investigation is underway, drinking water remains safe for consumption and under regular water quality sampling. The current investigation centers on what caused that singular test result and is expected to take 30 days to complete.

Director of Public Works John Diodati emphasized that the drinking water is safe, and it will be monitored and regularly tested as the county works toward identifying the source that caused this incredibly rare event.

"I recognize the last few days have been extremely impactful for our Five Cities communities. We take our mission to provide you clean and drinkable water very seriously and when there is an issue, our team immediately jumps into action to keep you safe. That is exactly what happened this week. Normal testing protocol caught a problem, and through strong collaboration and coordination with the state, cities and community service districts we were able to quickly implement preventative safety measures," Diodati said. "Like you, we want to know why this happened. Over the next few weeks, as the investigation unfolds, we will share information with the public on what we know and what measures we will take to prevent this from happening again."

Board Chair and District 3 Supervisor Dawn Ortiz-Legg said, "Our county and cities teams have worked diligently alongside state officials to ensure the safety and quality of our water supply. We appreciate the

community's patience and cooperation. This health and safety incident underscores the importance of people getting proper information, and we urge signing up for notifications at [Public Alerting - San Luis Obispo County](#)."

More information and updates can be found [ReadySLO.org/WEA](#). The public can also visit the websites and social media pages for the agency where they live to obtain real-time information.